

Covid-19 Action Plan

Our team at Scenic Tours of Niagara has developed health & safety protocols that allow our guests and team members to travel in a safe and equitable manner. We all need to do our part to keep our workers, customers and public safe. Our **“Covid-19 Action Plan”** puts your health and safety at the forefront!

Mandatory Masks & (PPE) Personal Protective Equipment

Masks that cover the nose and mouth are required at all times while travelling on our vehicles. Our driver/guides must also wear face shields while operating the vehicle.



Please note: at the time the COVID-19 vaccines are not considered a special accommodation for our company's mandatory mask policy.



Screening, Temperature Checks & Employee Training

Various protocols have been put into place that include employee temperature checks before each shift, daily screening questions and extensive training relating to health & safety protocols. Guests are asked not to attend the tour if they have COVID-19 related symptoms or live with someone who recently tested positive.

Handwashing & Enhanced Sanitation

Our guests will be asked to utilize the hand sanitizer each time they board our vehicles. Our vehicles are cleaned extensively inside each time they used on tour, with a focus on high-touch surfaces using cleaning products that meet our guidelines set by Public Health. In addition; our vehicles are sprayed inside with a Electrostatic Spray Disinfectant.



Digital & Incident Response

Our Guests will be able to complete a COVID-19 self-screen test by scanning a QR Code. In the event a guest or employee tests positive for the virus, we will activate protocols and be able to use this information to contact our guests.